

## **Signal Law Group Issues Vigilant Risk Score™ Bulletin on DoorDash, Inc. (NYSE: DASH) and Flags Elevated Pricing Transparency Risk Indicators**

**NEW YORK, NY, February 15, 2026** – Signal Law Group today released its inaugural Vigilant Risk Score™ bulletin focused on DoorDash, Inc. (NYSE: DASH), flagging elevated indicators tied to pricing transparency, fee disclosure sequencing, subscription representations, and menu price differentials. Based on customer and market sentiment signals reviewed through the Vigilant Risk Score™ framework, Signal detected indicators consistent with potential tactics that could obscure the total price paid by consumers, including fee presentation practices that may reflect repeatable design choices rather than isolated transaction variance.

The bulletin reflects a structured forensic review generated through Signal's analytics methodology, which evaluates recurring conduct patterns that may present consumer liability exposure. The review was initiated after internal monitoring identified measurable clustering trends in publicly available complaint data and disclosure consistency across selected user flows.

DoorDash operates an on-demand food delivery marketplace in the United States and generates revenue through commissions, service fees, advertising products, and subscription services, including DashPass.

Signal's forensic review is examining whether disclosures for mandatory service and delivery fees are presented clearly and consistently prior to checkout, and whether fee design and sequencing could contribute to consumer misunderstanding of total costs. The review is also examining alleged discrepancies between in-app menu pricing and in-store pricing, representations regarding DashPass savings and related limitations, and the potential economic impact of these practices on consumers, small restaurants, and independent delivery partners. As part of this work, Signal is assessing whether any observed patterns indicate potentially deceptive or misleading presentation tactics that may prejudice end consumers, using repeatable measurement criteria rather than anecdotal inputs.

“Pricing architecture and disclosure sequencing matter,” said Lou Schwartz, Chief Forensic Officer of Signal Law Group. “When structured analysis shows recurring checkout variance, subscription representation tension, or fee opacity clustering, those are measurable patterns. Our role is to quantify that risk through the Vigilant Risk Score™ framework.”

No legal action has been initiated by Signal Law Group at this time. This bulletin reflects an ongoing structured forensic review and is not a determination of wrongdoing. Signal will evaluate next steps based on data development, regulatory response, and applicable law.

**Why this matters:** Marketplace pricing transparency remains a recurring focus area for consumer scrutiny and regulators, and pattern-based analysis of complaint velocity and disclosure sequencing can provide earlier visibility into potential exposure trends across a category. Signal's objective is to apply disciplined, evidence-based analysis to identify repeatable conduct indicators using a consistent forensic methodology.

### **Public Research Profile**

Signal Law Group has launched a dedicated [public research profile for this matter](#). Individuals may follow updates and submit information confidentially. Data submitted through the research portal may contribute to Signal's ongoing forensic analysis and clustering review.

### **Video Overview**

A short video outlining the scope of the bulletin and the Vigilant Risk Score framework is available here:

Video: <https://youtu.be/nvhVPargetA>

### **FAQ**

#### **Q: What is the Vigilant Risk Score™ (VRS™)?**

A: The Vigilant Risk Score™ is Signal Law Group's forensic analytics model designed to evaluate risk indicators associated with potential consumer liability exposure, using structured signals such as complaint clustering trends, disclosure consistency, and subscription representation patterns.

#### **Q: What does “elevated indicators” mean in this bulletin?**

A: It means the model's risk thresholds were met based on the inputs analyzed, suggesting patterns that merit further review. It is not a legal finding and not a determination of wrongdoing.

#### **Q: Is Signal Law Group suing DoorDash?**

A: No. Signal Law Group has not initiated legal action at this time. The bulletin reflects an ongoing forensic review.

#### **Q: What is the scope of Signal's forensic review here?**

A: The review is examining fee disclosure timing and clarity, potential menu price differentials, DashPass savings representations and limitations, and the broader consumer and small business impact, using repeatable measurement criteria.

#### **Q: How can someone share information with Signal Law Group?**

A: Individuals can submit information confidentially through the [public research profile](#).

**Q: How will submitted information be used?**

A: Submissions may be used to inform Signal's ongoing analysis, including evaluating whether reported issues cluster in ways that suggest repeatable patterns. Signal may also review publicly available materials related to the submission where appropriate.

**Q: Will Signal Law Group provide updates?**

A: Yes. Signal intends to publish periodic bulletins and updates as the analysis develops and as relevant data signals evolve.

**About Signal Law Group**

Signal Law Group is a New York-based research and investigations firm focused on identifying recurring corporate conduct patterns across consumer, financial, and technology sectors. The firm applies structured forensic analytics, including the Vigilant Risk Score™ methodology, to detect measurable risk indicators and emerging patterns that may warrant further review. Signal Law Group also makes certain analytical dashboards and monitoring outputs available to select institutional stakeholders under structured arrangements.

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